

# ClearCast | Removing Scanner from Service (NO ballots cast) Side 1

**Removal Team:** VLM (and other Official of the opposite party)

## Step 1: Verify the Ballot Compartment is COMPLETELY empty!

- Remove the plastic seal from the **Ballot Compartment Door** and place the seal in the Clear Plastic Envelope.
- Use the Ballot Scanner Key to unlock and open the **Ballot Compartment Door**.
- Verify there are no ballots in the **Ballot Compartment**.

**STOP** If there are voted ballots in the Ballot Compartment, STOP HERE. A Rover is required and the QRG for “Removing Scanner from Service (WITH ballots cast)” must be followed.

- Close and lock the **Ballot Compartment Door** with the Ballot Scanner Key.

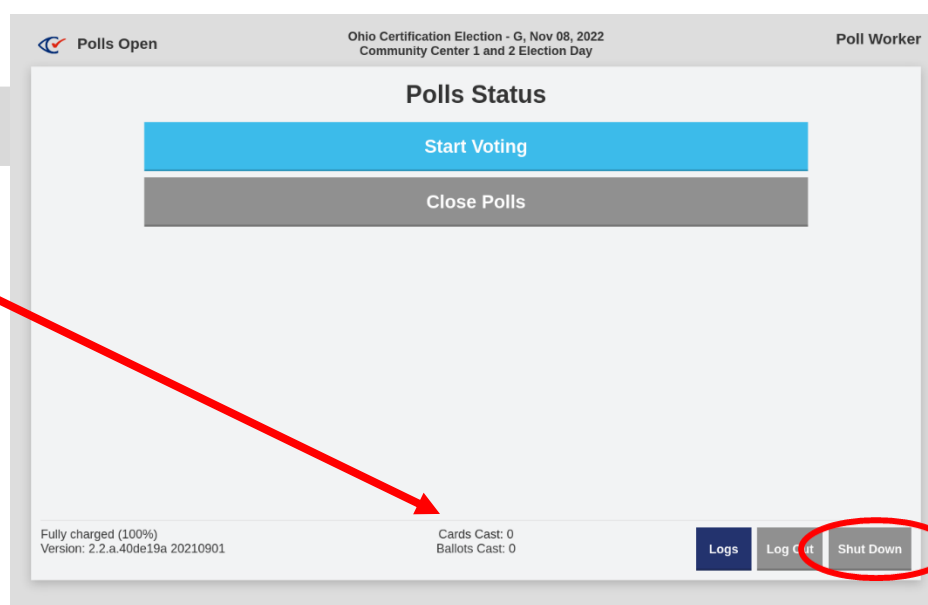
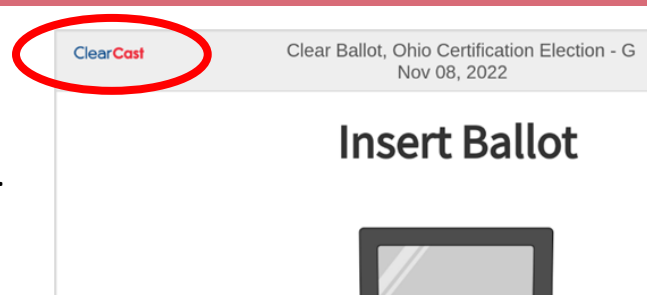
## Step 2: Resealing the Ballot Compartment

- Remove two (2) plastic seals from the Clear Plastic Envelope and record the serial numbers in the **#10 and #11** section of the **Ballot Scanner Security Record**.
- Use one (1) plastic seal to reseal the **Ballot Compartment Door**.

**!** If the ClearCast will not turn on or the screen is inoperable, skip to Step 4: Removing the Memory Stick.

## Step 3: Ballot Scanner Shut Down

- Tap the **ClearCast logo** at the top left corner of the screen. The **Voting Suspended Report** will print automatically.
- On the **Select Role** screen, confirm the **Poll Worker** role is selected.
- Enter the password provided in the **GREEN** supply bag. Press the submit button.
- The **Polls Status** screen will now appear.

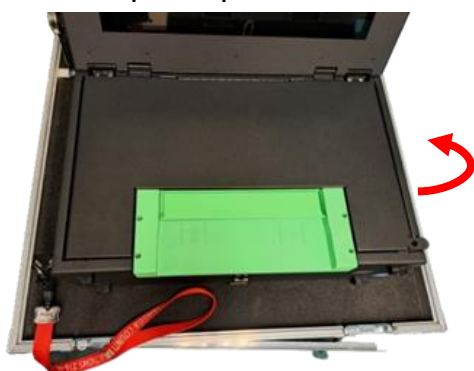


**!** Do NOT select the Close the polls.

- Confirm the Cards Cast and the Ballots Cast at the bottom of the screen are at 0.
- Select **Shut Down** in the bottom right corner of the screen.
- Remove the **Voting Suspended Report**. Two Election Officials of opposite political parties must verify and sign the report.
- Place the Voting Suspending Report in the **Memory Stick Bag**.

## Step 4: Removing the Memory Stick

- Remove the plastic seal from the Access Panel and place it in the Clear Plastic Envelope.
- Using the Ballot Scanner Key, unlock the top of the Access Panel.
- Record the serial number of the USB Memory Stick Door tamper in **Box #9** of Ballot Scanner Security Record. Remove the tamper tape and stick it onto the back side of the Security Record.



- Open the USB Memory Stick Door. Remove the Memory Stick with the **BLACK** tag and place it inside the clear Memory Stick Bag attached to the **RED** Ballot Box.

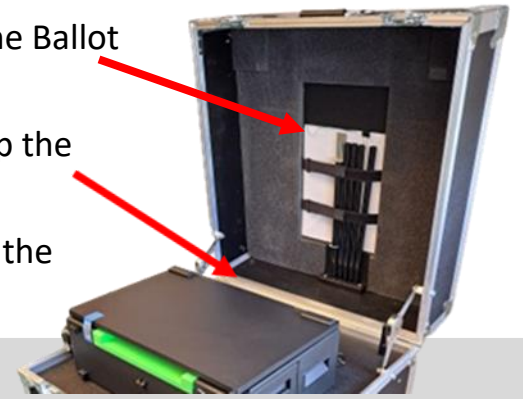
**!** DO NOT REMOVE the USB Memory Stick with the **RED** tag.

# ClearCast | Removing Scanner from Service (NO ballots cast) Side 2

- Close the USB Memory Stick Door, then close the Access Panel.
- Close and lock the top of the Access Panel, then close the Display Screen.

## Step 5: Closing and Locking the Ballot Scanner

- Disassemble the “Scan Ballot Here” sign and poles. Pack them inside the top of the Ballot Scanner Lid.
- Unplug the Power Cord from the Ballot Scanner and the Surge Protector. Wrap up the Power Cord and strap it to the handle behind the Ballot Scanner Display Screen.
- Close and latch the Ballot Compartment Door. Use the Ballot Scanner Key to lock the Ballot Compartment Door.



Use the middle handle on the Ballot Box to pull the lid down to close it. **DO NOT** pull the lid down by the corners. Secure the latches on the left and right sides of the Ballot Box lid.

- Remove two (2) plastic seals from the Clear Plastic Envelope and record the serial numbers in box **#10** and **#11** of the **Original Ballot Scanner Security Record**.
- Seal the Ballot Compartment Doors and one (1) of the latches on the Ballot Scanner Lid.
- Remove a **YELLOW** Maintenance Tag from the **GREEN** Supply Bag.
- Record a brief description of the problem on the Yellow Maintenance Tag and attach to the lid of the Ballot Scanner.
- Place the completed **Original Ballot Scanner Security Record** inside the **GRAY** Ballot Box.
- Pack the Ballot Scanner Key in the Clear Plastic Envelope. Pack the Clear Plastic Envelope in the **GREEN** Supply Bag.
- Unlock the wheels and return the Ballot Scanner to the Transport Cart area.



**If the ClearCast is not being replaced, STOP HERE.**

**If the unit is being replaced, a rover is required to continue with the ClearCast | Scanner Replacement QRG.**